

CAT® SIMULATORS Develop a Heavy Equipment Operator Program

EXECUTIVE SUMMARY

Developing a workforce has become an intiative in many locations due to the need for skilled labor. Working with local community colleges, tech centers and high-schools, Cat[®] Simulators provide an easy-to-use, cost-effective and reliable training method for teaching heavy equipment operation. Before training learners on valuable machines and running the risk of a mishap, begin operator training in the always-safe environment of a simulator. A combination of theoretical classroom training, simulation and actual machinery creates an experience that transfers better to real-world worksites. Hardware featuring authentic controls, working pedals and switches are included. The working hardware, combined with simulation software, replicates actual applications that an operator would perform in the real world. The motion system adds realism to tipping points and the feel of the machine. Simulation improves the learner's understanding of how the machine works. The learner is placed inside the simulated environment and must make decisions that will impact the outcome of the exercise (consequences), based on the actions and strategies chosen to maneuver through the exercise.

By way of simulation training, the learner gains understanding and organizes information in his/her mind and in turn builds a "mental model." Serious gaming simulations are based on input from subject matter experts—that's where the benchmark information comes from. These are Caterpillar experts who provide the "how-to" or methodology of how to perform the tasks within the simulated environment. In other words they provide the correct and accurate way to perform the task to the programmers that develop the simulation software. This ensures that the end user will be performing the tasks correctly. This blueprint allows the learner to make assessments of the virtual situations (exercises) and discover from an expert what the proper course of action would be. From this training experience, the learner has the chance to develop a mental model of how to handle the situation depicted in simulation. When faced with the same situation in real life the learner has mental cues filed away for reference. The learner has been in the virtual situation and can apply knowledge gained in the virtual environment to a real life scenario.

ACCURATE DEPICTION OF REALITY

Through simulation, learners can practice techniques and processes without disturbing worksites or actual machines. Virtual interactive environments combined with working machine controls provide an opportunity to gain familiarization of controls and learn machine operations and functions. From a management standpoint, using simulators allows multiple students to train at

one time, anytime day or night without regard to the weather, and with one instructor supervising several students at once. Simulator training allows students the opportunity to repeat exercises as many times as needed to learn proper techniques.

With the addition of the Cat Simulators Motion System, the learner experiences a degree of tilt (forward, backward, left, right) that translates all the way up to the head. The key ingredients to the motion experience are Cat Simulators' proprietary software and physics engineering. The programming team works closely with third party motion specialists and a Caterpillar senior engineering specialist to provide very specific information to the motion system. In turn the simulated machine's physics respond/react realistically to the environment, maneuvers and terrain interaction. VR Edition (available on some models) gives the user greater depth perception, and a wider view of the environment for gaining greater accuracy during application training.



SKILL DEVELOPMENT

Not only will learners learn the simulated exercises, students will also develop motor skills such as hand-eye coordination through the use of simulation. Additionally, they will develop technical and problemsolving skills. Technical skills come from learning the controls, switches and pedals, and the affect each movement has on the simulated machine.

Cognitive learning (declarative, procedural and strategic) is gained through simulation as well. Declarative knowledge, or the factual information that is stored in memory, is the part of knowledge that describes how things are. In the case of simulation training, processes and their attributes, and the relations between the processes, define the domain of declarative knowledge. For example, learning the correlation between how the control on a Small Wheel Loader works and using the control correctly to fill the bucket with a load of dirt.

Procedural knowledge, or knowing how to perform a task or complete an activity, can be demonstrated through the use of a simulator. Strategic knowledge, or transferring what the user has learned, happens when the user applies what he has learned on the simulator to real world situations.

Critical thinking, which encompasses reasoning, evaluating, problem solving, decision making and analyzing; plus time management are also skills developed



through the use of simulation. For equipment operators, critical thinking comes into play every time an exercise is undertaken. For example, when backfilling a trench with a Dozer, the operator must fully load the blade with material; push material to the trench with the Dozer in the perpendicular position; complete with a minimum number of passes; and allow extra material for compaction, staying within 6" of the existing grade. The student must think each step through while using the simulator for a successful session. Decision-making must be concrete during simulation sessions. Students must perform each step of the exercise correctly in order to "pass." The very nature of a serious gaming simulation exercise is that the user can fail the exercise when he doesn't meet the benchmarks set within the software. The user can see what he did wrong and strive to not make the same mistakes again. The decisions that the operator makes during the exercise directly affect the outcome of the session. Even when users "fail" a session, there is an opportunity to learn.



SYSTEM EVALUATIONS

Cat Simulators can track the outcome of simulation sessions by recording and reporting the results to a database (accessible to instructors). Users are tasked with meeting benchmarks set within the software. Live machine evaluations are one way to discover whether an operator is capable, but it's difficult for the instructor to record every detail and reaction and also judge performance. Each instructor may evaluate operation differently as well, making it tough to compare the results effectively. Utilizing a simulator, along with reporting software offers instructors a means to assess students machine operation skills.

For current students, assessments can help to determine what their strengths and weaknesses are and what types of further teaching is necessary. Correcting bad habits and identifying machine misuse become much easier through the use of simulators. Instructors can set important benchmarks to determine aptitude of students, then test and evaluate in a simulated environment.

COST SAVINGS

Institutions that use simulators for part of their training can experience immediate cost savings. Experimenting on actual machines means a higher chance of mishaps and unplanned maintenance. An organization can avoid any costs of fuel while using simulators for part of the curriculum. In traditional training situations, one instructor trains one learner on an actual machine. When simulators are used for training, one instructor can train multiple learners at one time — even training on the use of multiple machine types by using convertible controls. Another big financial concern to most organizations are the insurance costs associated with heavy equipment. Schools that use simulators may benefit from lower insurance premiums. Fewer accidents to learners, machines and other property; plus less claims can mean lower insurance premiums.

PRODUCTION BUILDING

While production levels are not a priority to a college for teaching curriculums, they are important to organizations that students will be employed by after graduation. Teaching future operators to maximize productivity will help businesses keep a healthy bottom line. Cycle times including excavating, loading, hauling and dumping, all contribute to productivity. However, operator contribution is the cornerstone to the productivity process. In other words, the more skilled the operator, the more efficient the cycles, the better the bottom line. Cat Simulators consistently teaches the same techniques used on actual worksites by operators worldwide.

SAFETY AWARENESS

As new operators enter the workforce, the chances for critical incidents rise because of inexperience. In a simulated environment, learnerss can perform exercises and make mistakes without harm to themselves, other students or the training site—while gaining knowledge and confidence. Simulators will minimize the risk of error and accidents for learners.

A part of affective learning, attitude can impact safety training for better or worse. Attitudes are often changed because of simulator training. An example would be an Off-Highway Truck driver driving more safely because he jumped a berm or hit a rock during the simulation and turned his truck over during the exercise. Or a Hydraulic Excavator operator setting a trench box, misses his target and collapses a trench. The user learned something valuable from the outcome of the exercise. Anxiety can also be reduced by being \exposed to situations during simulation. By confronting a situation that causes anxiety in real life through a simulator (driving down a steep hill with a full load), the user can desensitize the fear without the danger of physical harm.

NEXT STEPS

Talk to our team at Cat Simulators! We will help you get a heavy equipment operator program started, or add simulators to an existing proram. We have a proven track record of success with training organizations all over the world. Not only can you get heavy equipment simulators with real time reporting, we also offer SimScholars™ online curriculum with instructor guides, lesson plans, student lessons, quizzes and more. The combination means learnerss get trained for jobs safely in the virtual world and accurately with Cat-approved machine techniques.

WHY CAT SIMULATORS?

As the premier simulation development company for Caterpillar, our team at Simformotion™ LLC, the licensee for Cat® Simulators, focuses on giving our customers a world-class experience from start to finish. Our 14+ year partnership with Caterpillar gives us access to machine data and models, physics engineers, operator experts and other professionals that consult on each simulator throughout the development process. The products are not generic, meaning the simulated machine and the techniques featured in the exercises are built to exacting standards and feature training as Cat would teach it. Hardware is engineered using authentic Cat controls.

CATERPILLAR LICENSED & BRANDED

The only simulator on the market licensed and branded by Caterpillar Inc. Simformation works closely with Caterpillar groups to ensure all specifications are met.

AUTHENTIC HARDWARE

Virtual interactive environments based on real-world worksites, are combined with a simulated machine engineered with genuine controls, pedals and switches. The authentic hardware ensures learners practice operating the machine using the same controls as found in the actual machine. Choose from full simulators or compact models.

SUBJECT-MATTER EXPERTS

Caterpillar subject matter experts work closely with our 3D Development team to ensure each exercise is realistic and follows best practices. The techniques and procedures featured in the simulated machine are the same ones used at worksites around the world.

MACHINE WALKAROUND

Cat Simulators features an exclusive walkaround training exercise that teaches preoperation machine inspection procedures and ensures proper operating and safety conditions. This is the same walkaround that must be performed before operating an actual machine. Users must learn parts and identify any faults in the machine before operation. Identifying a \$500 part today can help avoid a \$10,000 repair tomorrow.



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LIVE TRAINING

Simformotion employs a staff dedicated to training. Trainers are well versed on machine training and simulator training. They teach customers how to use the simulators to get the most out of their simulator investment and make sure they understand how to use the simulators to train their students and operators. Training can be conducted in person or via live-streaming.

SIMSCHOLARS™ CURRICULUM

Cat Simulators systems include exclusive SimScholars[™] online curriculum, specific to each simulated machine model.

TECHNICAL SUPPORT

Cat Simulators technical support and maintenance team is available 24/7/365, ensuring our clients are never alone. Along with our technical

support, we offer customers access to a dedicated Support website. Once a Cat Simulators purchase is made, customers receive access to our Support site, with set-up and assembly videos, documents, troubleshooting and training information at their fingertips.

MULTIPLE LANGUAGES

Simulators are available in multiple languages.

CONVERTIBLE CONTROLS

Full simulator models feature convertible controls for the same base unit/chassis.







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