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## **New Cat® Simulators Mobile Support App**

Peoria, III. – Simformotion LLC is proud to announce the release of a new Mobile Support app for Cat<sup>®</sup> Simulators. The app provides access to technical support content. Easily download and view assembly guides, FAQs, and access details for contacting various Cat Simulators departments. Submit technical support related questions to the Cat Simulators support team. Quickly and easily provide details about the specific simulator model, as well as attach images, that can help the support team answer questions or resolve any issues. If a customer wants to provide feedback or share ideas, they can do so via the mobile app.

Vice President Renee Gorrell says, "We pride ourselves on our excellent customer support. This app is another way we can be responsive to our customers' needs. We want to make it as easy as possible for them to contact us when they are on the road, in the field or at the simulator. The new mobile app is just one more way we deliver great support to our users that goes with them anywhere they travel." Customers can find data at their fingertips and answers at the touch of the screen. The Cat Simulators team provides quality customer service 24/7/365. This app ensures that customers get answers when they need them.

Download the Cat Simulators Mobile Support App for free at the Apple App Store or Google Play. To find out how to get a mobile app or game developed for your organization, contact Annette Bailey. To find out more about Cat heavy equipment simulators, visit www.catsimulators.com.

## **About Simformotion LLC**

Simformotion™ LLC—a leader in heavy equipment simulator training solutions—is the licensee for Cat® Simulators for Caterpillar Inc. Cat heavy equipment simulators can help businesses dramatically lower costs and address initiatives such as safety and production; while ensuring training can be delivered anytime day or night, regardless of weather conditions. Cat® Simulators are chosen as training solutions in such markets as mining, construction, trade unions, government and schools. As used herein, "Simformotion" means Simformotion™ LLC, a Delaware limited liability company.

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